



Southern  
California  
Gas Company

# ADVANCEDmeter

Communications Network Installation Fact Sheet

A  Sempra Energy utility®

## UPGRADING OUR INFRASTRUCTURE

In 2010, the California Public Utilities Commission approved Southern California Gas Company (SoCalGas®) to upgrade our metering system by adding a communication device to natural gas meters. This technology will automatically read and securely transmit your gas usage information to our customer service and billing center.

## ADVANCING THE WAY WE SERVE YOU

With this upgrade, you benefit from more frequent and detailed information about your natural gas consumption, helping you identify ways you might be able to reduce your energy use.

## LEARN MORE

SoCalGas has been delivering clean, safe and reliable natural gas to customers for more than 140 years.

To learn more about advanced meters, visit [socialgas.com](http://socialgas.com) (search "ADVANCED") or call:

English	1-800-427-2200
Español	1-800-342-4545
國語	1-800-427-1429
粵語	1-800-427-1420
한국어	1-800-427-0471
Tiếng Việt	1-800-427-0478
For other languages	1-888-427-1345
Hearing Impaired (TDD)	1-800-252-0259

## First phase: Installing the Advanced Meter communication network

To communicate with SoCalGas, the advanced meters need a network of connection points, what we call data collectors, positioned on poles throughout our service area.

- ▶ **Working With Your City** - We are collaborating with your city and other entities to find the best location for installation of our data collectors. In some instances, SoCalGas will need to install new poles on which the data collectors will be attached.



\* Pole Type  
May Vary

## ABOUT THE NETWORK

- ▶ Approximately 4,000 data collectors will be installed throughout SoCalGas' service territory, which encompasses approximately 20,000 square miles throughout Central and Southern California, from Visalia to the Mexican border.
- ▶ The network equipment will be pole mounted, 24 feet or higher.
- ▶ The data collectors may be A/C or solar powered.

- ▶ **Working Efficiently** - You may see a SoCalGas approved contractor in your neighborhood performing these installations, which may take between one and three days to complete. We will make every effort to minimize disruption to your neighborhood.

- ▶ **Ensuring Safety** - The safety of our customers, employees and the communities we serve is our top priority. We will mount all data collectors and their antennas to meet state and local requirements for wind and seismic safety. The data collectors comply with all safety standards set by the Federal Communications Commission (FCC), producing radio frequency emissions at levels far below FCC limits.

## Second phase: Advanced Meter upgrade

From late 2012 through 2017, existing natural gas meters will be upgraded to advanced meters. The advanced meters are battery-powered and only turn on for a fraction of a second each day, for a total of less than two minutes per year. Only your gas usage read will be transmitted through the network. No other personally identifiable information will be transmitted through the system.