



The Gas Company

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A Sempra Energy utility™

GasCompanyNews

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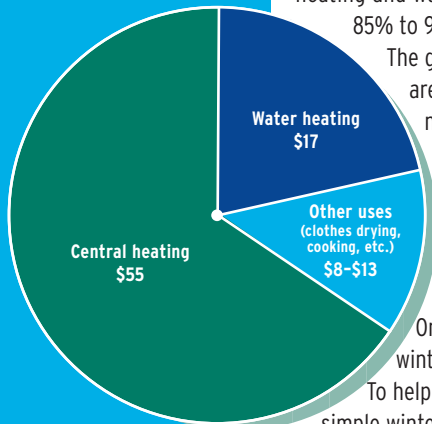


Assisting you with winter bills

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WINTER WARM-UPS can help keep your gas bills down

How your appliance use adds up



When the weather gets colder, you tend to use more natural gas to stay warm. In fact, home heating and water heating account for roughly 85% to 90% of your monthly winter gas bill.

The good news is that industry analysts are now forecasting somewhat lower natural gas prices than last winter. If you're a typical residential customer, your winter gas bills may be around \$80 to \$85* a month this winter compared with about \$98 a month last winter.

One of the best ways you can manage winter bills is to focus on your furnace. To help get you started, here are some simple winter warm-ups for saving energy on home heating.

- **Get up to \$200 back.** When shopping for a new furnace, choose a high-efficiency, natural gas model. We currently offer rebates of up to \$200 on qualifying natural gas furnaces, in addition to rebates on qualifying water heaters, clothes washers, dishwashers and insulation.
- **Set it.** Turn your furnace thermostat down by 3 to 5 degrees while you're at home (health permitting) and off before leaving home.
- **Filter it.** Clean or replace furnace filters monthly or as recommended by the manufacturer.
- **Seal it.** Stop losing air you've paid to heat. Get your air ducts tested and any leaks sealed.
- **Clear it.** Clear dirt, lint and obstructions from heating vents and furnace registers.

For more energy-saving tips, visit www.socalgas.com/energyefficiency.

*\$80-\$95 monthly bill based on usage of 75 therms per month and price projections as of November 2006. Actual bills may vary.

THIS FRIENDLY REMINDER *can help*

Do you sometimes forget to pay your gas bill? Or do you know someone who is elderly, disabled or away from home often and may benefit from an extra reminder? If so, enrolling in our **Third Party Notification** program allows someone else to be notified and can help avoid gas service shut-offs. Best of all, the service is free.



With our Third Party Notification program, you choose someone you trust to receive copies of any late-payment or gas shut-off notices so they can bring them to your attention.

How it works:

- A customer of The Gas CompanySM chooses a third party, such as a friend, relative or social agency.
- If The Gas Company sends a late-payment notice or gas shut-off notice to the customer, the third party will receive a copy too.
- This duplicate notice gives the third party an opportunity to bring the late bill or shut-off notice to the customer's attention and to offer assistance or advice. The third party is not obligated to pay the overdue bill.

Enrolling is as easy as 1-2-3:

1. Complete the application on this page.
2. Have your designated third party sign the application as well.
3. Mail the completed application to: Third Party Notification, Mail Location 11G1, P.O. Box 30337, Los Angeles, CA 90020-0337.

Third Party Notification is part of our commitment to providing exceptional customer service. For more information, call us toll free at **1-800-427-2200**.

APPLICATION FOR THIRD PARTY NOTIFICATION

CUSTOMER INFORMATION

Customer Name: _____ **Account Number:** _____
See gas bill

Address: _____ **City:** _____ **State:** _____ **ZIP:** _____

Telephone: () _____

I understand that I am still obligated to pay my gas bill on time. I understand that The Gas Company is not liable for failure to notify the third party. I understand that the third party is not obligated either to take action or to pay any part of my bill.

Customer Signature: _____

THIRD PARTY INFORMATION

Third Party Name: _____

Address: _____ **City:** _____ **State:** _____ **ZIP:** _____

Telephone: () _____ **Third Party Signature:** _____

New CEO named



Debra L. Reed brings many years of utility experience to her new post as president and CEO of The Gas Company.

Southern California Gas Company (The Gas Company) named Debra L. Reed as president and chief executive officer, effective Oct. 7, 2006. Joining the utility in 1978 as an energy systems engineer, Reed became the company's first female officer in 1988. She held numerous executive leadership positions in the areas of human resources and energy distribution services, served as chief financial officer, and most recently served as president and chief operating officer. Reed also serves in leadership capacities for various community organizations.

If you'd like to know more about the people who lead The Gas Company, visit www.socalgas.com/about.

Assisting you with winter bills

The Gas Company is committed to helping customers manage winter gas bills in a variety of ways. Save money, energy or both by taking advantage of our:

- **Rebates.** Get money back on qualifying natural gas furnaces, water heaters, dishwashers, clothes washers, and attic and wall insulation.
- **Home Energy Efficiency Survey.** Find energy-saving opportunities with this free online tool.
- **20% rate discount.** Offered to eligible, limited-income customers through the California Alternate Rates for Energy (CARE) program.
- **Energy-saving home improvements.** Free home improvements such as door weather-stripping are available through our Direct Assistance Program for qualified, limited-income customers. Call **1-800-331-7593** for details.
- **One-time winter bill assistance.** Available through our Gas Assistance Fund for income-qualified customers (see article at right).
- **Additional gas at the lowest rate.** Offered to customers with certain medical needs through our Medical Baseline program.

For more information, visit www.socalgas.com or call **1-800-427-2200**.

MATCHING YOUR CONTRIBUTIONS so others stay warm

2007 marks the 25th year that the Gas Assistance Fund has been making a difference in the lives of others. Since 1982, the fund has disbursed more than \$12 million to assist those in need. Donations come from customers, employees and shareholders of The Gas Company's parent company. In 2007, shareholders will match up to \$250,000 in donations.

The fund, administered by United Way of Greater Los Angeles, offers one-time gas bill assistance of up to \$100 to help income-qualified customers keep warm during winter. To contribute to the Gas Assistance Fund, visit www.unitedwayla.org/pages/gasco.html.



A Sempra Energy utility™

Glad to be of service.™

1-800-427-2200

TDD: 1-800-252-0259

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its customers.

This information and more
is available online at
www.socalgas.com.

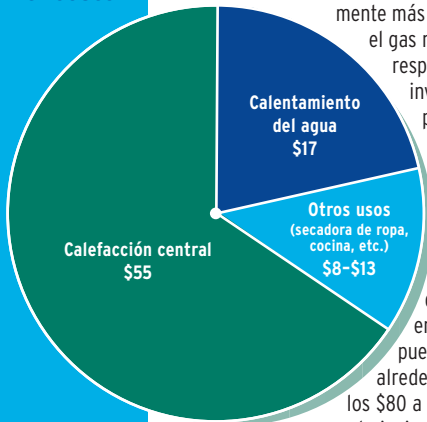
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Noticias de The Gas Company

Valiosa información de sus amigos de The Gas Company™

PREPARARSE PARA EL INVIERNO puede ayudarle a mantener bajas sus facturas de gas

El uso de sus aparatos de gas se refleja en el costo



*Factura mensual de \$80-\$85 con base en el uso de 75 termias al mes y proyecciones de precios a noviembre de 2006. Las facturas reales pueden variar.

Cuando hace más frío, se tiende a consumir más gas natural para mantenerse calentito. De hecho, la calefacción para su hogar y el calentamiento del agua representan más o menos entre el 85% y el 90% de su factura de gas mensual en invierno. La buena noticia es que algunos analistas de la industria pronostican precios ligeramente más bajos para el gas natural respecto del invierno pasado. Si es usted un cliente residencial típico, sus facturas de gas en invierno pueden oscilar alrededor de los \$80 a \$85* al mes este invierno, en comparación con los cerca de \$98 al mes del invierno pasado.

Una de las mejores formas en que puede controlar las facturas de invierno es concentrándose en su calefactor. Para ayudarle

a empezar, aquí encontrará algunas sencillas recomendaciones de preparación para el invierno para ahorrar energía en la calefacción del hogar.

• Obtenga hasta \$200 en reembolsos.

Al comprar un calefactor nuevo, elija un modelo de gas natural con alta eficiencia. Actualmente ofrecemos reembolsos de hasta \$200 en calefactores de gas natural que cumplan con los requisitos, además de reembolsos en calentadores de agua, lavadoras de ropa, lavavajillas y aislamiento, que reúnan los requisitos.

• **Gradúelo.** Reduzca el termostato de su calefactor de 3 a 5 grados mientras está en casa (si la salud lo permite) y apáguelo cuando salga de casa.

• **Dé mantenimiento al filtro.** Limpie o reemplace los filtros de su calefactor cada mes o de acuerdo con las recomendaciones del fabricante.

• **Sélelo.** Deje de perder aire que paga por calentar. Solicite la revisión de los ductos de aire y el sellado de fugas.

• **Límpielo.** Quite el polvo, la pelusa y cualquier cosa que obstruya las ventilas y los registros del calefactor.

Para obtener más sugerencias sobre eficiencia energética, visite www.socialgas.com/sp.

Cómo le ayudamos con sus facturas de invierno

The Gas Company tiene el compromiso de ayudar a sus clientes a controlar sus facturas de gas en invierno de diferentes maneras. Ahorre dinero, energía o ambas cosas aprovechando nuestros programas de:

- **Reembolsos.** Obtenga la devolución de dinero en la compra de calefactores de gas natural, calentadores de agua, lavavajillas, lavadoras de ropa y aislamiento del ático y de pared, que reúna los requisitos.
- **Encuesta sobre el uso de energía en el hogar.** Descubra oportunidades para ahorrar energía con esta herramienta en línea sin costo.
- **Descuento del 20%.** Se ofrece a los clientes de ingresos limitados y que cumplan con los requisitos, a través del programa Tarifas Alternas para Energía de California (CARE).
- **Mejoras para el hogar que ahorran energía.** Se ofrecen mejoras para el hogar como la colocación de burletes en puertas a través de nuestro Programa de Asistencia Directa (DAP) para los clientes de ingresos limitados, que cumplan los requisitos. Llame al **1-800-331-7593** para más detalles.
- **Asistencia única en su factura de invierno.** Disponible a través de nuestro Fondo de Asistencia de Gas para clientes cuyos ingresos califiquen.
- **Gas adicional a la tarifa más baja.** Se ofrece a los clientes con ciertas necesidades médicas a través de nuestro programa de Asignación Médica Inicial.

Para mayor información, visite www.socialgas.com/sp o llame al **1-800-342-4545**.



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1-800-342-4545

TDD: 1-800-252-0259

The Gas Company publica *Gas Company News* cada dos meses para su clientela. Esta información, y más, está disponible en www.socialgas.com/sp.

A su servicio... y con gusto.