

Southern California Gas Company (SoCalGas®) is committed to providing safe, reliable natural gas service to 20.9 million consumers connected through nearly 5.8 million meters throughout Central and Southern California.

The safety of our customers, employees and communities is our top priority. SoCalGas routinely perform pipeline safety tasks, including patrolling, testing, repairing and replacing pipelines. SoCalGas meet or exceed all federal and state requirements for safe pipeline operations and maintenance, including ongoing technical training and testing for employees.

Our goal is to identify and resolve potential problems before a major problem occurs. SoCalGas have implemented a rigorous pipeline integrity management program in highly populated areas. We use advanced safety inspection tools to monitor pipe condition and to verify that the pipelines are being maintained safely.

In order to perform these important inspections and respond to pipeline emergencies, the area around our pipelines must be clear of shrubs, trees, fences and other obstructions. SoCalGas urge property owners to avoid obstructing or encroaching on our pipeline right-of-way.

Pipeline Markers Show Approximate Locations

Most natural gas pipelines are buried underground. SoCalGas indicates the location of most major pipelines with above ground markers. These generally are located where a pipeline intersects a street, highway or rail line.

Following are two of SoCalGas' pipeline markers:



Pipeline markers purposely indicate only the approximate, not exact, location of most buried pipelines. Markers also do not indicate the depth or number of pipelines in the area.

To view maps and identify the approximate locations of major natural gas pipelines, visit the Gas Transmission and High Pressure Distribution Pipeline Interactive map at socialgas.com (search "PIPELINE MAP") or the National Pipeline Mapping System web site at www.npms.phmsa.dot.gov/.

These maps should never be used as a substitute for calling **Underground Service Alert at 811** at least two business days before digging, and complying with all of the provisions of Govt Code Section 4216 et seq.

Call 811 Before You Dig – It's Free.



Pipelines may be located anywhere, including under streets, sidewalks and private property. Digging or demolition near buried utility pipelines is the top cause of pipeline damage,

which can result in serious injury to bystanders, property damage, costly repairs, gas service disruptions and project delays.

For your safety and the safety of those around you, it's important to know where pipelines are before you begin any type of digging - for example, to plant a tree, install a fence or grade for a development - so **call Underground Service Alert at 811 at least two business days before digging begins.** The one-call center will coordinate with SoCalGas and other utilities to mark the location of utility-owned buried facilities. This service is free. Note that utilities do not mark customer-owned lines, such as gas piping to a pool heater, fire pit or barbecue.

Use only hand tools within 24 inches of each marked utility line to carefully determine its exact location before using any power excavation equipment in the area.

Report even minor damage by calling SoCalGas immediately at **1-800-427-2200** so we can inspect the lines and perform any needed repairs. Even a slight gouge, scrape or dent to a pipeline or its coating or any component attached to, or running alongside the pipe, such as a wire, may cause a dangerous break or leak in the future.

Important Contact Information

- **Call 1-800-427-2200** to report a pipeline emergency. For the Hearing Impaired, call TDD/TTY 1-800-252-0259.
- Call Underground Service Alert at **811** at least two business days before you start digging.

For more safety information, visit **socalgas.com** (search "SAFETY").



socalgas.com

800-427-2000

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