



Community Update

12/10/2024

SoCalGas is continuing to explore short- and long-term solutions to safely reconnect customers' natural gas service on the Palos Verdes Peninsula when land conditions make it safe to do so. We understand that this remains a difficult situation for some residents.

SoCalGas recently determined that localized conditions in the immediate vicinity of three homes located in the City of Rolling Hills and one home located in the Seaview neighborhood are currently posing a significantly lower risk of land movement. After determining that those homes could safely accommodate a temporary natural gas solution, SoCalGas on Nov. 22 offered to install temporary compressed natural gas (CNG) pods to serve those homes. Those homeowners had already installed alternative energy sources. SoCalGas is continuing to evaluate reconnection options on a location-by-location basis.

We have been encouraged that the Palos Verdes Peninsula has recently seen a significant deceleration in the rate of surface land movement in the vicinity of dewatering wells. However, the land movement impacting the Peninsula remains dynamic. The City of Rancho Palos Verdes in mid-November reported that, "the landslide complex as a whole is still moving approximately 25 times faster than it was two years ago."

SoCalGas's Gas Engineering and Integrity Management staff continues to work with third-party experts to conduct geohazard threat evaluations for the affected areas of the Palos Verdes Peninsula. This includes the recent installation of a GPS survey monitoring program which will provide further data regarding the nature and extent of the localized land movement impacting the Peninsula.

SoCalGas has also installed two isolation valves in the City of Rolling Hills, which would allow us to safely manage the flow – and possible isolation – of natural gas service should gas service resume.

Although SoCalGas does not presently know when it may be able to safely restore gas service to the impacted homes, SoCalGas will continue to look for opportunities for localized restoration. SoCalGas is proactively working to determine what conditions in addition to land movement stabilizing are needed to allow restoration of service in the impacted areas. The conditions being evaluated are focused on the infrastructure fitness, isolation valves, pressure monitoring, and automatic shutoff options. SoCalGas will include this in its operational process for safely re-pressurizing the pipelines where natural gas has been removed. Further, SoCalGas is collaborating with other utilities on their efforts to monitor the land movement and is incorporating that information into its analysis.

HOW TO REACH US

For customer service inquiries, please contact us at **1-877-238-0092** or email us at projectinfo@socalgas.com.

If you suspect a natural gas leak, please don't wait — call us immediately at **1-800-427-2200**.