

DRA DATA REQUEST
DRA-SCG-083-DAO
SOCALGAS 2012 GRC – A.10-12-006
SOCALGAS RESPONSE
DATE RECEIVED: MAY 4, 2011
DATE RESPONDED: MAY 23, 2011

Exhibit Reference: SCG-2 Gas Distribution O&M Expenses

Subject: Field Support, Support Training

Please provide the following:

1. Referring to the statement on page GOM-35, “Throughout 2010, 2011, and 2012, Gas Distribution employees will require specialized training...,” please provide the following:
 - a. Please identify the exhibit and page numbers where SCG discusses or explains the training for Maintenance and Inspection, Geographic Information Systems and Construction solutions as a result of the OpEx 20/20 Program ;
 - b. Please provide the 2010 and 2011 YTD actual employee count, wage rate, OT rate, training days, and training costs in the same format as the table on page 129 of the workpapers;
 - c. Please explain in detail how the number of employee count, training days and training costs were determined.
 - d. Is the cost for the support training for Forecast, Schedule and Dispatch Technology (FSD) and Geographic Information System (GIS), as discussed on page GOM-35 and on pages 128 and 129 of the workpapers, a one time cost for the years 2010, 2011, and 2012? Please explain in detail and include a copy of all supporting documents in your response.

SoCalGas Response:

- a. The OpEx projects/programs for which training will be required are discussed in the testimony of Mr. Rick Phillips, Exhibit SCG-13, pages 1-2, and 5-8. The training requirements necessary to utilize the technology associated with these programs are discussed in Exhibit SCG-02, pages 35 and 36.
- b. Please see the attached pdf file which provides the 2010 and 2011 May YTD OpEx related training information requested.



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SoCalGas Response to Question 1 (Continued):

- c. The employee count is based on the number of employees in each job classification requiring training; the number of training days per employee is based on the length of each training session to be conducted in a given year. This information was provided by the OpEx Team. Please see pages 128–129 of 234 of Exhibit SCG-02-WP for the details and assumptions used in determining the training costs.

- d. The initial training for the Maintenance and Inspection initiative was scheduled for 2010; initial training for the GIS system initiative is scheduled for 2011 and 2012; initial training for the Construction initiative is scheduled for 2012. There will be ongoing OpEx training required post test year to: (a) incorporate system enhancements, (b) instruct new employees, and (c) instruct employees new to a position. The system enhancement need is projected to be approximately 8 hours per year for each impacted employee. The training for new employees and those new to the position is for the use of the mobile data terminal to receive and record work assignments. This is projected to be approximately 1 hour per trainee. In total, SoCalGas estimates post 2012 training costs related to this technology to be \$519,000 per year. Please also refer to question 9 of the DRA Master Data Request in response to this question.