ORA DATA REQUEST ORA-SCG-083-CY3 SOCALGAS 2019 GRC – A.17-10-008 SOCALGAS RESPONSE DATE RECEIVED: JANUARY 11, 2018 DATE RESPONDED: JANUARY 25, 2018

Exhibit Reference: SCG-18, -19, -20, and -21 **SCG Witness:** Marelli, Baldwin, Cheung, and Alexander **Subject:** Customer Services

Please provide the following:

1. For each of the SCG Customer Services exhibits, please provide five years (2012-2016) of historic data for labor, non-labor and other expenses, by cost center (or groups of cost centers). One-time or unusual non-recurring expenses are to be shown separately.

SoCalGas Response 1:

Active Excel spreadsheets for that data do not exist. Most workpaper exhibits do not exist as Excel documents with working formulae. Workpapers and tables that appear in testimony are not created from, nor do they originate as Excel spreadsheets, these are produced from a database system which consists of many data tables that are dynamically linked to permit grouping of cost centers and budgets, editing of historical values, selection of a forecast methodology, adjustments to forecasts and the production of workpapers. The use of a database for this purpose does not involve spreadsheets, the workpapers are formatted 'reports' from that collection of tables and linking relationships that form the database. Data extracts of this type contain only data values, the extract is not capable of producing 'working formulas'.

A report showing the five years of adjusted-recorded historical spend and the three years of forecasts were provided to Clayton Tang on January 25, 2018 in the file 'MDR General Requirements Item 17 SCG 5-Yr Hist w Fcst_Revised.xlsx'. This information is obtained as a specifically-created database extract for O&M and many capital budgets, and is provided in tabular format as an Excel spreadsheet, although as previously discussed, as a report it consists of values and contains no formulae.

SoCalGas used that file to create a subset showing only the Customer Service witness' Exhibits:

- SCG-18 Marelli
- SCG-19-R Baldwin
- SCG-20 Cheung
- SCG-21 Alexander

See attachment "ORA-SCG-DR-083-CY3 Attachment for Q1.xlsx" for the five years of history labor, non-labor, and other expenses by workpaper group. Within this file is a separate tab, labeled "One-time Non-recurring," that contains details about adjustments that were made to remove or adjust for such items excluding Aliso adjustments, which are shown separately.

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SoCalGas Response to Question 1 (Continued):

In compliance with the Commission's Decision (D.)16-06-0545, the Aliso Incident Expenditure Requirements testimony of Andrew Steinberg (Exhibit SCG-12) describes the process undertaken so the TY 2019 forecasts do not include the additional costs from the Aliso Canyon Storage Facility gas leak incident (Aliso incident), and demonstrates that the itemized recorded costs are removed from the historical information used by the impacted GRC witnesses. Within this file is a separate tab, labeled "Aliso Adj", that contains details about adjustments that were made to remove or adjust for such items.

Errors found in Exhibit SCG-20-WP, while responding to this data request:

1. While performing the analysis for this data request response, an additional adjustment to historical non-labor expenses was discovered that should have been excluded from Shared Service workpaper 2200-0234 – Clean Transportation – Customer Support. Please see the table below for a breakdown of the additional adjustment by year, provided in nominal dollars. This correction will be made at the next available opportunity.

Adjustment - In Nominal \$ (000) Incurred Costs					
	2012	2013	2014	2015	2016
Non-Labor	63	12	22.5	5	0

2200-0234 - Clean Transportation - Customer Support

2. An additional adjustment to historical non-labor expense was discovered for a 2013 expense of \$197,942 (in nominal dollars) that should have been transferred from the Customer Service – Information Exhibit SCG-20 in workpaper 2IN001 - CI-Customer Strategy and Engagement to workpaper 2SI003 Public Awareness within the Gas System Integrity Exhibit SCG-05-R. Both workpapers used a 5-year average forecast methodology, so there is no impact on the overall GRC revenue requirement as a result of this oversight.

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2. For each of the SCG Customer Services exhibits, please provide electronic Excel spreadsheets with working formulas that includes all expenses used in each exhibit to calculate the aggregate cost forecast.

SoCalGas Response 2:

Please see response to Question 1 above. As described in testimony and workpapers, the costs provided in response to Question 1 were used to derive the base forecast, to which forecast adjustments may have been made.