DATE RECEIVED: JANUARY 29, 2018
DATE RESPONDED: FEBRUARY 12, 2018

Exhibit Reference: SCG-18-R **SCG Witness:** Gwen Marelli

Subject: Customer Services-Field & Meter Reading

Please provide the following:

1. Referring to Ex. SCG-18-WP, p. 9 of 174, regarding the 2019 FOF-Ongoing savings of \$(6.623) million, please provide workpapers explaining how this figure was determined.

SoCalGas Response 1:

Forecasted values for FOF projects are zero-based and are determined by Subject Matter Experts. The attached file labeled, "ORA-SCG-107-TXB-Q1 Attachment.xlsx," reflects the 33 FOF projects for CS-F and the associated ongoing net benefits and costs and also one-time implementation costs (if any) for each FOF project. It also provides the breakdown for the values reflected in the four CS-F Workpapers (WP) listed below.

- WP 2FC001 CS-F Operations
- WP 2FC002 CS-F Supervision
- WP 2FC003 CS-F Dispatch
- WP 2FC004 CS-F Support

Specifically, for the item referenced in Question 1 above, please refer to the row 8 labeled Column "C" for annual ongoing net benefits and costs associated with the list of FOF projects and included in WP 2FC001 - CS-F Operations. The TY 2019 net FOF ongoing savings of \$(6.623) million can be found on line #35.

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2. Referring to Ex. SCG-04-R, p. GOM-80, lns. 7-16 and Ex. SCG-04-WP p. 133 of 168, is it correct that the Continuous Improvement Operations Manager position is not charged to Fueling Our Future costs?

SoCalGas Response 2:

Correct. The Continuous Improvement Operations Manager position is not charged to Fueling Our Future costs.

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3. Referring to Ex. SCG-06, pp. EAM-11 and 13 and Ex. SCG-06-WP, p. 7 of 69, please provide a copy of the City of Long Beach Pipeline lease agreement. If SCG terminates the lease agreement with the City of Long Beach, will SCG owe the City of Long Beach lease termination damages or liquidated damages? If so, please provide the estimated cost of the lease termination damages or liquidated damages.

SoCalGas Response 3:

Reference file attachment "ORA-SCG-048-OE2 _ Q8" which was previously provided to ORA in SoCalGas' Response 8 to ORA data request, ORA-SCG-048-OE2.

The 25-year pipeline lease agreement between SoCalGas and the City of Long Beach will terminate based on expiration of the lease term effective June 3, 2018. (See page 8, Section 3 of attachment ORA-SCG-048-OE2 _ Q8). SoCalGas is not terminating the lease agreement with the City of Long Beach.

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4. Regarding the Fueling Our Future program, please provide the net number of SCG FTE savings for TY 2019. Please provide supporting workpapers.

SoCalGas Response 4:

Please see the Excel file attachment ORA-SCG-107-TXB Attachment Q4. This file shows the SCG FTE savings for TY2019 and the references to the supporting workpapers where those entries can be found.

Please note that Full-Time Equivalent (FTE) is not the same as headcount. 1 FTE typically represents between 2,080 and 2,088 paid hours. This can be comprised of straight-time and overtime. Therefore, efficiencies that reduce overtime hours, are captured in these values.