



INFORMATION FOR CUSTOMERS ABOUT THE SAFETY CONTROLS OF THE SOCALGAS® PIPELINE SYSTEM

SAFETY CONTROLS OF THE SOCALGAS PIPELINE SYSTEM:

- SoCalGas® is aware of a series of incidents in the Lawrence, Massachusetts area that are believed to be natural gas related. In light of this, we want SoCalGas customers to know about the safety controls of the SoCalGas pipeline system.
- Numerous media reports have mentioned the Columbia Gas system in Massachusetts consists of miles of cast-iron pipelines. SoCalGas has not utilized cast-iron pipelines in its system since 1994.
- SoCalGas utilizes real-time monitoring of our transmission pipelines (large pipelines that carry natural gas into our area from out of state) 24-hours a day in our state-of-the-art Gas Control center.
- Last year, we also announced a **first-of-its-kind**, fiber optic cable installation that will allow the company to monitor the condition of its high-pressure transmission pipelines in real-time. The fiber optic technology will serve as an early warning system to detect unauthorized construction work that could damage the pipeline and changes in pressure and temperature in the line that could indicate a leak.
- In addition, portions of our natural gas transmission lines are equipped with automatic shut off valves which automatically close if a drop in pressure is detected on the pipeline, stopping the flow of gas.
- Over the last five years, we have replaced or retrofitted more than 150 valve locations as part of our Pipeline Safety Enhancement Plan (PSEP). We expect to continue this replace and retrofit program through 2022.
- The SoCalGas distribution system (the smaller pipeline system that serves homes and businesses) is also equipped with Electronic Pressure Monitors (EPMs) located throughout our service territory. These EPMs provide real-time information on the pressure conditions of the SoCalGas system and promptly alert us if there is a problem.
- As part of our commitment to safety, we continually assess the safety and integrity of our pipeline system using a variety of methods including in-line inspection, external corrosion surveys and pressure tests. These methods are a vital component for maintaining the safe, reliable delivery of natural gas to our customers.
- We also regularly conduct routine leak surveys and patrols on our distribution pipeline system using a variety of advanced detection and monitoring technologies.
- Over the last 5 years, SoCalGas has invested \$6 billion to upgrade and modernize our natural gas system to enhance safety and reliability.
- As a reminder, if a customer suspects a gas leak, we encourage customers to safely evacuate the area before calling SoCalGas at 800-427-2200, 24 hours a day, seven days a week; or before dialing 911.
- More information on natural gas safety can be found at socalgas.com/stay-safe