

The land movement in Rancho Palos Verdes is dynamic and accelerating in some areas. SoCalGas is taking steps to minimize the impacts to natural gas service caused by land movement, where possible. However, if we identify potential safety concerns with the natural gas infrastructure serving your community, SoCalGas may be required to turn off natural gas service to protect public safety. If service interruptions are required, we will notify you as quickly as possible.

On Monday, July 29, 2024, to protect public safety, SoCalGas turned off natural gas service to approximately 135 homes in the Portuguese Bend community. The significant strain on SoCalGas' infrastructure caused by accelerating land movement required SoCalGas to take decisive action.

SoCalGas continues to distribute financial assistance to the Portuguese Bend community. So far assistance has reached approximately 90% of impacted account holders.

To further enhance safety in the Seaview and Portuguese Bend Beach Club communities, SoCalGas is conducting frequent leak surveys of the neighborhoods. SoCalGas will also enhance monitoring of its infrastructure in portions of the City of Rolling Hills in response to reports of recent land movement in that community.

In addition, SoCalGas continues to analyze **advanced meter data** to help identify and address potential leaks on customer facilities in those neighborhoods.

If SoCalGas identifies a potential leak through advanced meter data, we will verify and notify you about the necessary repair work required to your facilities to maintain safe service. If the situation cannot be repaired immediately, for the safety of the customer and the surrounding areas, the individual meter may need to be shut off until repairs are made to make it safe to continue natural gas service.

## **NEW SAFETY WORK IN SEAVIEW COMMUNITY IS NOT EXPECTED TO IMPACT NATURAL GAS SERVICE**

On Friday, Aug. 2, 2024, SoCalGas began work to install a series of isolation valves in the Seaview community. If it becomes necessary, these valves would allow us to safely turn off natural gas to individual streets most impacted by the land movement, potentially reducing the impact to surrounding streets.

## **MORE INFORMATION ON SOCALGAS' SYSTEM INTEGRITY WORK**

Over the past several months, SoCalGas had been closely monitoring a series of worsening land movement conditions in the Portuguese Bend community impacting the community's natural gas infrastructure.

On May 18, 2024, SoCalGas had to turn off service to four customers on Vanderlip Drive because roadway conditions and new fissures made it unsafe to service or to continue operating a temporary compressed natural gas pod serving the community.

Unfortunately, the rest of the Portuguese Bend community also began to show signs of significant strain.

Beginning May 2024, the number of natural gas leaks repaired in the Portuguese Bend community tripled compared to the number of leaks repaired during all of 2023.

In response to cumulative leak data, natural gas main repairs, and field observations, SoCalGas integrity engineers conducted a survey of its infrastructure serving the Portuguese Bend community last week.

## **SAFETY CONCERNS GUIDE TURN OFFS**

The Portuguese Bend evaluation was conducted on Wednesday, July 24, and made clear that changing conditions indicated a potential for safety concerns beyond those experienced up to that point.

Federal safety regulations and standards guide SoCalGas' process for managing the timing of responses related to safety conditions. Consistent with safety regulations, SoCalGas had no more than 5 days to complete a formal safety review and/or take action to make the infrastructure safe.

However, it was not immediately clear Wednesday or Thursday that a turn-off would be required.



# Community Update

As field observations revealed the extent of the safety concerns caused by recent land movement, SoCalGas began notifying our public sector partners, regulators and the public about the need to turn off the system to protect public safety. A tour of the areas for City officials was hosted Friday.

To promote public safety while our evaluation continued, we increased our presence significantly, performing daily leak inspections by walking and checking each of our pipelines in the community, and by communicating with residents through door-to-door outreach.

We also notified the public that if a safety situation was identified prior to Monday, July 29, the system would be turned off sooner to protect public safety.

SoCalGas formal evaluation continued through Monday morning (the end of the 5-day period required by safety regulations.) The evaluation confirmed the entire SoCalGas gas system was being impacted and there was no way to safely continue service.

Following that determination, SoCalGas carried out a process for safe shut down, communicated with stakeholders and continued to mobilize resources to support the community.

## **SOCALGAS' EARLIER SAFETY EFFORTS AT THE PORTUGUESE BEND COMMUNITY**

Over the last several months, our crews, system integrity teams and engineers have worked diligently to try to keep the natural gas system in Portuguese Bend safely operating.

- More than 600 ft of pipeline were moved above ground in response to significant land movement.
- A new isolation valve was installed to quickly shut off the system in the event of an emergency and flexible pipeline joints were installed that can accommodate some land movement.
- Leak inspection intervals were accelerated throughout the neighborhood.

## **WHAT IS NEXT FOR SOCALGAS' INFRASTRUCTURE IN PORTUGUESE BEND**

SoCalGas crews will perform work on parts of its natural gas network that are still under significant strain.

We will continue to monitor our natural gas infrastructure and to coordinate with first responders, city officials, and third-party experts monitoring and responding to dynamic land movement conditions.

## **HOW TO REACH US**

For customer service inquiries, please contact us at **1-877-238-0092** or email us at **projectinfo@socalgas.com**. For more information and updates, visit **www.socalgas.com/RPV**.