



Community Update

2/25/2025

SoCalGas has been working diligently with local officials in the Palos Verdes Peninsula as it sets out short- and long-term plans to restore natural gas service to some customers that have had their natural gas service shut off due to significant land movement. A major part of these plans involves the ongoing monitoring of land movement. SoCalGas is encouraged that the land movement in some areas has meaningfully decelerated recently. However, some areas continue to see movement that poses challenges to restoring service.

As part of our short-term planning, SoCalGas completed a survey of homes in shutoff areas that could safely accommodate on-site natural gas cylinders to provide natural gas service. As a result, the company offered to restore service to seven homes on the Peninsula through on-site natural gas cylinders. All seven homeowners declined the natural gas service because they had switched to alternative energy sources.

While SoCalGas does not anticipate offering additional on-site natural gas cylinders at this point, it is presently developing its long-term planning for safe restoration of natural gas service to homes in the Portuguese Bend Beach Club, City of Rolling Hills and Seaview communities.

We understand that this remains a difficult situation for residents and appreciate their patience. We have some important updates regarding our ongoing efforts to restore your natural gas service.

WHERE ARE WE?

A critical part of our long-term planning is the ability to quickly and effectively monitor land movement and its effects on SoCalGas's natural gas infrastructure. SoCalGas has been working closely with the City of Rancho Palos Verdes to monitor land movement through city-installed survey read points. Further, we have installed 26 additional survey read points in the City of Rolling Hills to aid with monitoring and data collection. That's in addition to measuring potential movement to above-ground swing joints and below-ground locations where SoCalGas had to shut off service.

All that data is being used to help build what is called a "pipe response model." In short, this is a computer algorithm that is being designed to help us determine the stress and strain on our underground pipes based on current and potential future land movement. We're putting the finishing touches on this model, which will allow us to finish our design and implement our restoration plans when safe to do so.

WHEN WILL MY SERVICE BE RESTORED?

We expect to have our final design and implementation plan completed in the second quarter of 2025, at which point we anticipate commencing the work required to restore service if the land movement rates remain minimal and conditions allow for safe resumption of service. Each community is different, and restoration may take longer in some communities than others.

All restoration plans are dependent upon minimal land movement rates. Restoration efforts are provisional and based on localized conditions at each property.

SoCalGas will provide location-specific information to each community about service restoration as we make progress toward this goal.

Here's an updated summary of where we are in each community affected by the land movement:

PORTUGUESE BEND

In the Portuguese Bend area, 138 customers have had their natural gas service shut off indefinitely due to the severe, ongoing land movement there.

PORTUGUESE BEND BEACH CLUB

In the Portuguese Bend Beach Club community, 30 customers have had their natural gas service shut off. SoCalGas has installed one isolation valve for the community, which promotes public safety by allowing SoCalGas to safely control the flow of natural gas to specific streets that may be affected by land movement.

CITY OF ROLLING HILLS

In the City of Rolling Hills, 36 customers have had their natural gas service shut off. Since 2024, SoCalGas has installed two isolation valves for the community, which promotes public safety by allowing SoCalGas to safely control the flow of natural gas to specific streets that may be affected by land movement. SoCalGas has also completed the installation of 26 additional survey points throughout the community to better monitor land movement rates.

In November and December of 2024, SoCalGas offered to restore service to four Rolling Hills homes through on-site natural gas cylinders, but the customers declined.

SEAVIEW

In Seaview, 38 customers have had their natural gas service shut off. Since 2024, SoCalGas has installed 12 isolation valves for the community, which promotes public safety by allowing SoCalGas to safely control the flow of natural gas to specific streets that may be affected by land movement and necessary to protect the safety of the community.

In November and December of 2024, SoCalGas offered to restore service to three Seaview homes through on-site natural gas cylinders, but the customers declined.

HOW TO REACH US

For customer service inquiries, please contact us at **1-877-238-0092** or email us at projectinfo@socalgas.com.

If you suspect a natural gas leak, please don't wait — call us immediately at **1-800-427-2200**.