

# **Community Update**

1/8/25

### PALISADES/EATON FIRE UPDATE 6:45 pm

SoCalGas is actively monitoring impacts from multiple fires in Los Angeles County, including the Palisades fire in Pacific Palisades, the Eaton fire in Altadena/Pasadena, the Hurst fire in Sylmar, and the Sunset fire in Hollywood.

At this time, SoCalGas crews are coordinating with first responders and are standing by to assess impacts.

- SoCalGas has determined it is necessary to temporarily shut off natural gas service to the Malibu community from Brentwood Country Club to Pepperdine University. As result, approximately 15,000 customers in the impacted communities are currently experiencing temporary service outages. Gas service will be restored to this area once it is safe to do so.
- SoCalGas has also temporarily disrupted service to approximately 100 customers in Sierra Madre and Altadena due to the Eaton fire.
- SoCalGas may be required to shut off service for public safety in other areas as well.

We encourage customers to prioritize safely evacuating their homes if required to do so. While not necessary, if customers choose to turn off their natural gas meters before evacuating, please visit SoCalGas' **How to Shut Off your Natural Gas** webpage for instructions on how to safely shut off your natural gas meter.

Customers should not try to restore natural gas service on their own. SoCalGas crews will assist customers with service restorations. Restoring service to customers is a multi-step restoration process. An adult must be present to allow for an in-home safety check.

Customers who have had their natural gas service temporarily turned off for safety reasons will not be billed for service during this temporary outage.

For more information or to report a gas leak please contact SoCalGas at **1-800-427-2200**, 24 hours a day, seven days a week, and return to this webpage **socalgas.com/fires** for the most up to date information.



## **Community Update**

1/8/25

### PALISADES/EATON/HURST FIRE 1:45 pm

SoCalGas is actively monitoring impacts from multiple fires in Los Angeles County, including the Palisades fire in Pacific Palisades, the Eaton fire in Altadena/Pasadena, and the Hurst fire in Sylmar.

At this time, SoCalGas crews are coordinating with first responders and are standing by to assess impacts.

- SoCalGas has determined it is necessary to temporarily shut off natural gas service to the Malibu community from Brentwood Country Club to Pepperdine University.
- As a result, approximately 15,000 customers in the impacted communities are currently experiencing temporary service outages. Gas service will be restored to this area once it is safe to do so.
- SoCalGas may be required to shut off service for public safety in other areas as well.

We encourage customers to prioritize safely evacuating their homes if required to do so. While not necessary, if customers choose to turn off their natural gas meters before evacuating, please visit SoCalGas' **How to Shut Off your Natural Gas** webpage for instructions on how to safely shut off your natural gas meter.

Customers should not try to restore natural gas service on their own. SoCalGas crews will assist customers with service restorations. Restoring service to customers is a multi-step restoration process. An adult must be present to allow for an in-home safety check.

Customers who have had their natural gas service temporarily turned off for safety reasons will not be billed for service during this temporary outage.

For more information or to report a gas leak please contact SoCalGas at **1-800-427-2200**, 24 hours a day, seven days a week, and return to this webpage **socalgas.com/fires** for the most up to date information.



# **Community Update**

1/8/25

#### PALISADES/EATON/HURST FIRE 2:00 am

SoCalGas is actively monitoring impacts from multiple fires in Los Angeles County, including the Palisades fire in Pacific Palisades, the Eaton Canyon fire in Altadena/Pasadena and the Hurst fire in Sylmar.

At this time, SoCalGas crews are coordinating with first responders and are standing by to assess impacts. SoCalGas has determined it is necessary to temporarily shut off natural gas service to the Malibu community from Brentwood Country Club to Pepperdine University. As a result, approximately 15,000 customers in the impacted communities are currently experiencing temporary service outages. Gas service will be restored to this area once it is safe to do so. SoCalGas may be required to shut off service for public safety in other areas as well.

Customers should not try to restore natural gas service on their own. SoCalGas crews will assist customers with service restorations. Restoring service to customers is a multi-step restoration process. An adult must be present to allow for an in-home safety check.

Customers who have had their natural gas service temporarily turned off for safety reasons will not be billed for service during this temporary outage.

For more information or to report a gas leak please contact SoCalGas at **1-800-427-2200**, 24 hours a day, seven days a week.